

Information Regarding the Hunters Glen/Cove Private Sewer System

Many of the houses in the subdivision are served by a private sewer system, which is independent of the Hendersonville Water Department. The map at the end of this document is an indication of the houses connected to the private sewer. A comprehensive list addresses is available [HERE](#) .

Currently (July 2017) the system is operated by:

Carolina Water Service of NC, 800-525-7960. www.Carolinawaterservicenc.com

Sewer system history:

<Authored by Al Smith a former resident>

9/22/2013

Several Companies have owned "our" sewer system. The system started as owned by Developer Thompson Jr. who offered a \$15 monthly rate. Home buyers were not given option of not using the sewer system. Many thought (me included) that having a sewer system was an advantage -- based on up north experience undoubtedly.

After Thompson went bankrupt (Oct `86??) the system was bought by Hydrologic of Asheville. Monthly rate became \$26,30 sometime before 12-6-90. The system had many reliability problems, mostly stemming from Thompson's contractor poor installations. Much anguish of homeowners generated several meetings with Hydrologic (I attended) and caused a major dissatisfaction with Hunters Glen residents -- also HG property values were diminished during this period due to this and other "quality" issues with Thompson houses.

Lee Robinson was most supportive during this entire period.

Documented history starts here:

Culligan purchased Horseshoe Sewer System from Hydrologic 1-17-96

Blue Mountain Utilities (Kilpatrick) acquired HSS sometime before 12-01-99

Blue Mountain requested rate increase for this and 5 other WNC systems -- requested increase from \$41.75 to \$47.50.

HG Homeowner letter 12-3-99 to NC utilities commission requested hearing be moved to Hendersonville. HG Homeowner letter 1-21-00 to NC utilities comm. recommended a \$45 monthly rate including detail on performance satisfaction with Blue Mountain services and pointing out their opportunity for added future revenues. Subsequently, without my knowledge as to why, no rate changes were authorized or made. Our sewer rate has been \$41.75 since 11-7-94.

The above is in my notebook should any further information be needed. Wally Plewak (current resident) was president then and may have more info.

Above created and submitted 9/22/2013

by Al Smith

Sewer Rate Update September 2013

A Homeowners Sewer Committee was formed last spring when all Hunter's Glen sewer customers were

informed that a new charge of \$85 per month was proposed by the operator. Also, the sewer system was being sold to a new operator -- A&D Water Service. The committee protested such a large increase and et

with the NC Utilities Commission during their public hearing in May 2013. Their final conclusion is contained in the letter that all Hunter's Glen sewer customers should have received. In short, it authorized a new monthly charge of \$52.27 for residential customers and approved transfer of ownership to A&D Water Services, Box 1407, Pisgah Forest, NC 28768 (actually Veolia Water North America - Tampa Florida). I understand that A&D will be issuing monthly bills as before except for their new address.

Above created and submitted

9/22/2013 by Al Smith

SEWER SERVICE for 2025:

New service provider: Carolina Water Service of NC, 800-525-7960.

www.Carolinawaterservicenc.com

Shaded lots are on sewer—dots are house location on lot

